



Learner
Debra Mayall

TQUK Level 2 Certificate in the principles of the prevention and control of infection in healthcare settings

I feel more confident in challenging other people's *practices* now as I know the right way to carry out the tasks. I am no longer shy about it because I have the skills and understanding of the correct policies, procedures, and legislations. I am more confident to challenge staff who are wearing jewellery or makeup.

I was worried about starting the course and my tutors inspired me to complete the work.

We recently had an infection control inspection and we scored 95% and was awarded excellence